

Dear LIV™

We listen to your suggestions, and to provide you with better customer service, we made some modifications to our delivery and storage policy for online purchased product.

When you make a purchase, you have the whole period where you made it and the next one to collect your products in the chosen location, without any shipping or storage costs.

Example:

Passing the end of the next period in which you made the purchase, your product will be sent to the general store and you will have to pay home delivery and storage in this way:

- Day 1 to 15 (from the end of the next period in the you made the purchase): Payment for home delivery without storage cost.
- Day 16 to 45 (from the end of the next period in which you made the purchase): Payment for home delivery + 33.3% of the purchase value as storage cost.
- Day 46 to 75 (from the end of the next period in which you made the purchase): Payment for home delivery + 66.6% of the purchase value as storage cost.
- Day 76 onwards (from the end of the next period in which you made the purchase): Payment for home delivery + 100% of the purchase value as storage cost.